

# Comparisons of Job Characteristics

**Focus Occupation: Tour Guides and Escorts (39-6021)**

**Associated Occupation: Concierges (39-6012)**

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

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<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 76

**Focus Occupation: Tour Guides and Escorts (39-6021)**

**Associated Occupation: Concierges (39-6012)**

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Customer and Personal Service	11.3	22.6	13.6	<< Extensive education and/or training may be required
Clerical	7.3	10.4	3.3	<< Extensive education and/or training may be required
Communications and Media	5.3	7.7	6.3	< Expanded education and/or training may be required
Philosophy and Theology	3.2	6.2	6.1	0 Current knowledge level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 93

**Focus Occupation: Tour Guides and Escorts (39-6021)**

**Associated Occupation: Concierges (39-6012)**

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Service Orientation	7.9	14.4	10.0	<< Extensive development of skills in this area may be required
Active Listening	11.0	13.5	11.9	< A higher skill level may be required
Social Perceptiveness	9.1	11.5	9.8	< A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Abilities

Similarity of Focus Occupation to Associated Occupation: 92

**Focus Occupation: Tour Guides and Escorts (39-6021)**  
**Associated Occupation: Concierges (39-6012)**

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Expression	12.4	14.9	14.8	0	Current ability level may be sufficient
Oral Comprehension	12.5	14.6	11.5	<<	Extensive improvement in abilities may be required
Speech Recognition	9.9	14.4	10.1	<<	Extensive improvement in abilities may be required
Speech Clarity	10.2	12.2	11.2	0	Current ability level may be sufficient
Fluency of Ideas	7.6	10.0	5.1	<<	Extensive improvement in abilities may be required
Memorization	5.6	7.4	6.0	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 89

**Focus Occupation: Tour Guides and Escorts (39-6021)**  
**Associated Occupation: Concierges (39-6012)**

Work Activities	Exclusivity of Activity
Provide clients with travel information	89
Provide customer service	14
Provide customers with travel assistance	89
Provide directions or other information to visitors	87
Schedule guest recreational activities	87

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: n/a

**Focus Occupation: Tour Guides and Escorts (39-6021)**  
**Associated Occupation: Concierges (39-6012)**

Tools and Technologies	Exclusivity
Tools and technology data is unavailable for one or both occupations.	

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.